

QUALITY POLICY OF CELESTIA SATELLITE TEST & SIMULATION BV

As Celestia Satellite Test and Simulation BV (C-STC) we provide innovative high-tech solutions for ground-based systems for satellite simulation and testing as well as modem (satellite communication) products and data processing systems.

Our fundamental goal is creating added value by Customer satisfaction. It is achieved through Teamwork and Flexibility.

We continuously review our performance to ensure our objectives are met and that these are adequate to satisfy our customers.

We will achieve it by:

Exceeding Customer Expectations	Learning and Improving	Being Innovative
We will deliver the highest quality products and services, systematically monitoring and developing our activities and supply chain.	We will learn from our achievements and experiences, setting targets to keep improving our overall performance.	We will develop scalable, flexible and reusable products and solutions utilising the latest state of the art technologies and recognised engineering methodologies.
Quality Standards	Investing in Facilities	Transparency and Partnership
We will implement and maintain quality standards and practices to increase our efficiency and maintain the high quality of our products and services.	We will invest in the necessary facilities and engineering tooling required to support product developments and the evolution of the company/business.	We will be transparent with our Customers, Suppliers and Partners to encourage innovation and to improve relationships to our mutual benefits.
Flexibility	Searching for New Possibilities	Caring for Employees
We will remain flexible in our activities to assure business continuity despite the challenges that may arise.	We will endeavor to capture new business opportunities arising from new space industry trends.	We will create comfortable working environment for our employees, ensure workplace wellbeing and invest in their development. The collective goal being for everyone to be proud of their achievements and to maximise employee satisfaction.

Our Quality Management System is implemented, understood, and followed by every team member in the organization to ensure, that the finished products and services meet or exceeds customer, legal and regulatory requirements.

We maintain and continuously improve the effectiveness of our quality management system based on ISO 9001:2015 requirements.

C-STC COO